

Heceta Water People's Utility District

87845 HWY 101

Florence OR 97439

541.997.2446

www.hwpud.com • customer-service@hwpud.com

Payment Arrangement Agreement

ELIGIBILITY. Residential customers must meet the following criteria to qualify for Payment Arrangements:

- Residential Account with a 5/8 x 3/4 size meter
- Residential customers that are not able to pay the current bill on time
- Residential accounts that have not defaulted on a prior payment plan within the last rolling 12 months
- Residential accounts that do not have a past-due account that has been sent to debt collectors

THE PARTIES. This Payment Arrangement Agreement ("Agreement") made this _____ day of _____, 20____ ("Effective Date"), is by and between:

Debtor: _____ with a property address of _____ ("Debtor") and acknowledges that they owe money to:

Creditor: **Heceta Water People's Utility District** with a mailing address of 87845 Hwy 101 Florence OR 97439 ("Creditor").

BALANCE. At the time of the Effective Date, the Debtor owed the Creditor \$_____
("Current Balance"). The debtor requests the following payment option: (check one)

☐ **SHORT TERM.** Debtor agrees to pay the creditor the balance owed in full within 14 days from the original due date of the 25th to excuse one late fee in a rolling 12 month period.

Payment to be made on the following date: _____

☐ **LONG TERM.** Debtor agrees to pay the creditor the balance owed in full within 90 days from the original due date of the 25th and are subject to late fees for unpaid balances each month. **First**

Payment to be made on the following date: _____ **Final Payment date:** _____

ADDITIONAL CONDITIONS. The debtor agrees to the following additional conditions for the Short Term and Long Term Payment Arrangements:

- Residential accounts for properties with leaks identified by HWPUD that continue more than 30 days, will not qualify for Resolution 2024-04 Customer Assistance Program (CAP) or have any fees waived.
- The District may turn off service for properties with leaks that continue for more than 30 days, or put undue hardship on the District, as set forth in HWPUD policy.
- No more than one excused late fee in a rolling 12 month period.
- Only one payment arrangement at a time per account.
- If a tenant makes the request, the homeowner must also sign the payment arrangement agreement.
- All payment arrangements must be completed as agreed. Any payment arrangements not followed will revert to the original due date and the District will follow section three of HWPUD policy.

SIGNATURE. By signing below, the Debtor agrees to the terms set out above and to abide by all rules, regulations, and ordinances of Heceta Water PUD, as now existing or as hereafter changed and amended.

Debtor: _____ Date: _____
Tenant

_____ Date: _____
Owner (if tenant request)

Approved: _____ Date: _____
HWPUD General Manager