

Heceta Water People's Utility District

87845 HWY 101

Florence OR 97439

541.997.2446 • Fax 541.997.1059

www.hwpud.com • customer-service@hwpud.com

Payment Arrangement Agreement

ELIGIBILITY. Residential customers must meet the following criteria to qualify for Payment Arrangements:

- Residential Account with a 5/8 x 3/4 size meter
- Residential customers that are not able to pay the current bill on time
- Residential accounts that have not defaulted on a prior payment plan within the last rolling 12 months
- Residential accounts that do not have a past-due account that has been sent to debt collectors

THE PARTIES. This Payment Arrangement Agreement ("Agreement") made this _____ day of _____, 20____ ("Effective Date"), is by and between:

Debtor: _____ with a property address of _____

_____ ("Debtor") and acknowledges that they owe money to:

Creditor: **Heceta Water People's Utility District** with a mailing address of 87845 Hwy 101 Florence OR 97439 ("Creditor").

BALANCE. At the time of the Effective Date, the Debtor owed the Creditor \$ _____ ("Current Balance"). The debtor requests the following payment option: (check one)

SHORT TERM. Debtor agrees to pay the creditor the balance owed in full within 14 days from the original due date of the 25th to delay the late fee of \$5.78 a month.

Payment to be made on the following date: _____

LONG TERM. Debtor agrees to pay the creditor the balance owed in full within 90 days from the original due date of the 25th and are subject to late fees of \$5.78 for unpaid balances each month.

First Payment to be made on the following date: _____ **Final Payment date:** _____

ADDITIONAL CONDITIONS. The debtor agrees to the following additional conditions for the Short Term and Long Term Payment Arrangements:

- Leaks that continue more than 30 days, the residential account will not qualify for the Customer Assistance Program (CAP) or have any fees waived.
- Leaks that continue for more than 30 days, or put undue hardship on the District, the District may turn off service until repairs are complete.
- No more than one excused late fee in a rolling 12 month period.
- Only one payment arrangement at a time per account.
- If a tenant makes the request, the homeowner must agree with payment arrangements.
- All payment arrangements must be completed as agreed. Any payment arrangements not followed will revert to the original due date and the District will follow section three of HWPUD policy.

SIGNATURE. By signing below, the Debtor agrees to abide by all rules, regulations, and ordinances of Heceta Water PUD, as now existing or as hereafter changed and amended.

Debtor: _____ Date: _____ Date: _____
Tenant Owner (if tenant request)

Approved: _____ Date: _____
HWPUD General Manager