



Contact Us

541-997-2446
customer-service@hwpud.com
87845 Hwy 101

Board of Directors

Wendy Rohner–District #3
President
Vito Coviello–District #4
Vice President
Debby Todd–District #1
Secretary/Treasurer
Alan Whiteside–District #2
Director
Crystal Farnsworth–District #5
Director

Staff

Carl Neville
General Manager
541-999-4125
c.neville@hwpud.com
Jeremy Moore
Lead Operator
541-999-2790
j.moore@hwpud.com
Rick Mason
Operator 1
541-999-1426
Dave Samuel
Operator 1
541-999-5936
Chris Wohl
Operator 1
541-999-1427
Cindy Spinner
Administrative Assistant
541-997-2446
c.spinner@hwpud.com
Vickie Kennedy
Administrative Assistant
541-997-2446
v.kennedy@hwpud.com

COVID-19 PROCEDURES

In the face of the current pandemic, HWPUD continues to provide clean water to your home. As HWPUD meets all current standards, our water is safe to drink. COVID-19 is spread from person to person when people touch or breathe in droplets made when infected people cough, sneeze or talk. Currently, our office is closed to walk in traffic. To help all of us stay well, we ask that you think about paying your bills ‘remotely’ as we get through this dilemma. This can be done by mailing your check to us or putting a check in the locked drop box in the parking lot. That box is checked at least two times every day. If you want to pay by credit card, we can take that number over the phone. There are also two auto-pay options through your checking account or through a credit card or bank card. You can find the forms for that option on our website: hwpud.com. The only payment method that requires you coming in to the office is if you need to pay with cash.

LEAD AND COPPER TESTING

In July 2019, during our regular lead and copper testing, three of the 22 homes exceeded the maximum contaminant level (MCL) set by the state. Because of those numbers, we are required to do two testings in 2020. We have received the results back from the first testing in February. Of the 45 residences that were tested, there were NO results outside of the (MCL). We will test again in July. If you want to be included in the test group, call the office. Be aware that you need to be continuously residing in your home for two weeks prior to the testing date.

BOARD OF DIRECTORS' ELECTIONS

Although it's early in the year, we wanted to let you know that two seats on our Board of Directors will be up for election in November 2020. These are for Subdivisions 3 and 4. Call the office for information about what subdivision you live in. These are four year terms beginning in January 2021. Candidates need to be registered voters in Lane County and reside in the subdivision that you are running for. You must have resided within the HWPUD boundaries for two continuous years immediately preceding the date of the election and then continuously reside in that subdivision for the duration of the term. In the fall, we will have paperwork for anyone wishing to run for those seats.

Cross Connection Program

HWPUD staff has received over 1500 of the questionnaires that provides us information about the potential for cross connection in the District. As we finish the rest of the District, we will continue to send questionnaires to the owners of newly installed meters. If you change water connections on your property, please call us at 541-997-2446. What does it mean to change water connections on your property? If you have your lawn landscaped and put in any type of irrigation, call us. If you decide to install a well or a sand point on your property check with us. If you decide to get permits to use water from a nearby lake or creek, give us a call. If at any time you have questions about your water system, contact us for more information. We appreciate your help in keeping HWPUD's water clean.

Backflow Preventer Testing

2020 Backflow Preventer testing has begun. If you have a backflow preventer device, the office will send you a reminder notice to have your device(s) tested about 15 days before the month that the testing needs to be completed in. We will send contact information for local testers. You can also call certified testers that live elsewhere in Oregon. All testers need to make sure that we have their certification information and the calibration date of the gauges that they use.

MEET SOME OF OUR STAFF

We have added three new people to staff at HWPUD.



Dave Samuel started with the District in October 2019. He moved to Florence in 2017 with his wife and two children. He has recently passed the Small Water Systems Operation and Maintenance course.



We welcome Administrative Assistant Cindy Spinner. Cindy has lived in Florence since 1993. She is very much attuned to customer service. She lives with her husband and their four legged friends here in Florence. She is also a Notary Public ready to notarize for HWPUD customers.



Chris Wohl joined our team at the end of January 2020. He grew up in Gresham and moved to Florence in 2012 with his wife and has two children.

OTHER SERVICES

HWPUD has a notary on staff. If you are in need of notary services, drop in at the office Monday through Friday any time between 8:00 am to 4:00 pm.

If you have a small group that would like to be First Aid/CPR trained, contact Vickie Kennedy for more information at 541-997-2446 or v.kennedy@hwpud.com.

