

**HECETA WATER PEOPLE'S UTILITY DISTRICT**  
**Resolution 2014-12**

---

A Resolution of the Heceta Water People's Utility District Board of Directors  
Adopting a Customer Assistance Program

---

**Whereas**, the Heceta Water People's Utility District (PUD) has the authority per ORS 264.310 to fix and collect rates for water services; and

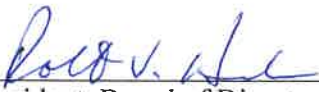
**Whereas**, the PUD's Board of Directors (the Board) is concerned about increased hardship on low and fixed income households within the District's boundaries and wishes to financially assist its low and fixed income customers by offering reduced water rates; and

**Whereas**, the Board finds that providing reduced water rates to low and fixed income customers serves the legitimate government purpose of supporting District citizens during times of economic hardship, encouraging continued water service and home ownership, and strengthening the community's long term viability;

**Therefore it is resolved**, that the Board of Directors of the Heceta Water People's Utility does hereby adopt the Customer Assistance Program (CAP), attached and incorporated herein as Exhibit A and may be amended from time to time by the District's Board of Directors.

**Adopted August 19, 2014**

BOARD OF HECETA WATER PEOPLE'S UTILITY DISTRICT  
LANE COUNTY, OREGON

  
\_\_\_\_\_  
President, Board of Directors

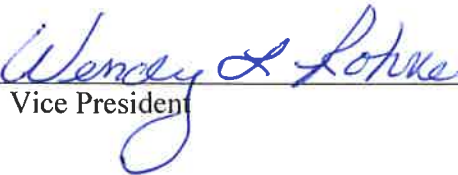
  
\_\_\_\_\_  
Vice President

Exhibit A to Resolution 2014-12

## Heceta Water People's Utility District

### Customer Assistance Program (CAP) Policy

1. **PURPOSE:** The purpose of the CAP is to provide financial assistance for low-income District customers. The District recognizes that water fees can place an increased hardship on low and fixed income households, and has developed this program in response.
2. **ELIGIBILITY:** The program is available to all District customers who have individual residential water accounts with Heceta Water People's Utility District (HWPUD), and who meet the limits of the program. The discount allowed by this policy applies only to the primary residence of the customer. Income limits and assistance amounts may change from time to time. Income limits shall follow those established for the State of Oregon's Low Income Energy Assistance Program (LIEAP). Approved application will be given a discount on their monthly water base rate until expiration of the application, or discontinuation of this program by the HWPUD Board of Directors. There will be no retroactive discounts.
3. **PROCESS:** All program applications will expire June 30 of each year. Applicants must re-apply each year in order to qualify for assistance.
4. **APPLICATION APPROVAL:** Applications will be accepted or denied by the General Manager or a designee. All Information will be kept confidential. District acceptance of applications will be based upon verification information provided in the CAP Application form and written verification that the applicant has qualified for participation the State of Oregon's Low Income Energy Assistance Program (LIEAP).
5. **DISCOUNT AMOUNT:** The Board has determined that the CAP discount will be a 50% discount of the monthly base rate that has been set by policy by the Board of Directors. This amount may be amended by action of the Board.

POLICY ADOPTED ON AUGUST 19, 2014



---

Robert Hursh, President



---

Debby Todd, Secretary